## NASS Winter Conference 2025 Election Crisis Communications

Secretary of State Steve Simon

## CRISIS IS INEVITABLE

Establishing robust, trustworthy communication channels

Making positive outcomes possible

## **NEWS MEDIA**

Cultivating substantive relationships

Making the whole office's knowledge available

Depending on the media to get the story right

#### **ELECTIONS ADMINISTRATION**

• Standardizing policy and communications

Addressing issues before they become widespread

## **ELECTIONS SECURITY**

Supporting local officials

• Forming connections between local government, law enforcement, federal agencies

## 2024 Moments

Ballot printing errors

White powder attacks

Ballot reporting errors

# Thank you